Sage 200 and CRM supported version matrix

Sage 200 Version

Sage CRM Version	Summer 2017	Winter 2017	Spring 2018	Summer 2018	Winter 2018	Spring 2019	Summer 2019	2020 R1	2020 R2	2021 R1	2022 R1	2022 R2	2023 R1	2023 R2	2024 R1	2024 R2	2025 R1	Sage 200 Standard
2017 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2017 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2017 R3	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2018 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2018 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2018 R3	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2019 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2019 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2020 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2020 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2021 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2021 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2022 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2022 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2023 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2023 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2024 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2024 R2	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P
2025 R1	NS	NS	NS	NS	NS	NS	NS	P	P	P	P	P	P	P	P	P	P	P

Legend:
- P (green) = Preferred
- NS (red) = Not Supported (versions not supported are due to these not having remastered versions of Sage 200 from Sage that support Cloud ID and TLS 1.1/1.2)

Sage 200 2020 onwards is preferred due to changes in the Sage 200 API since Summer 2019 that decreases the time required for each sync.

For upgraded to Sage CRM 2024 R1 a new version of Qnect CRM Component must be installed to support changes to the front end UI of Sage CRM.