



Sage 200 and CRM supported version matrix

		Sage 200 Version								Sage CRM Version						
		Summer 2017	Winter 2017	Spring 2018	Summer 2018	Winter 2018	Spring 2019	Summer 2019	2020 R1	2020 R2	2021 R1	2022 R1	2022 R2	2023 R1	2023 R2	Sage 200 Standard
Sage CRM Version	2017 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2017 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2017 R3	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2018 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2018 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2018 R3	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2019 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2019 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2020 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2020 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2021 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2021 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2022 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2022 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2023 R1	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred
	2023 R2	Not Supported	Not Supported	Not Supported	Supported	Not Supported	Not Supported	Not Supported	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred	Preferred

- Supported
- Preferred
- Not Supported (versions not supported are due to these not having remastered versions of Sage 200 from Sage that support Cloud ID and TLS 1.1/1.2)

Sage 200 2020 onwards is preferred due to changes in the Sage 200 API since Summer 2019 that decreases the time required for each sync.

Issue date: 01/11/2023